

Dear Parent or Carer

**Publication of the Ofsted Local Area revisit letter**

As you may be aware, the SEND Local Area revisit took place in May this year. This was a follow up visit to the Ofsted/CQC Inspection in 2018. The disappointing findings are published today on the Ofsted website and I write to you to share the report and the Council's response, as detailed in the media release attached.

We fully accept the findings of the CQC/Ofsted re-inspection and realise that the service is not good enough. We apologise to families in Birmingham that are or have been affected and are very aware of the need for immediate improvement. Our most vulnerable children deserve better and we recognise the toll that poor service has had on children and families across the city.

We have already started the hard work of improving services, but we know we still have a long way to go. Working with the support of the Parent Carer Forum, we are planning to meet with schools, parents and carers and young people to continue the work that is fundamental to delivering the service that our City deserves. We are keen to work in partnership to do this and to develop genuine co-production with families, placing children and families at the heart of all we do.

We will be announcing our next steps in the transformation of this service in more detail shortly. However, if you have any comments or questions in the meantime, please do not hesitate to contact me personally.

With best wishes



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