

Birmingham SEND Children & Young People Lived Experience Baseline Survey March 2025

Introduction & Context

- The Child & Young Person lived experience baseline surveys were carried out during March 2025 via online surveys and covered 16 Areas/Questions relating to their current SEND & AP lived experiences.
- The survey was based around Microsoft Forms and 68 responses were received with 65 having an EHCP and 3 with SEND Support.
- The surveys were carried out to determine a baseline for the measures of success and impact measures in the SEND & AP Improvement Plan and were not intended as an evaluation of services.
- The follow up evaluation (**date TBC**) will provide further evidence for the milestones of improvement delivered since the original inspection of 2018 and subsequent re-visit in 2021.

SEND Children & Young People Baseline Summary

The findings demonstrate that while there has been an improvement in SEND Children & Young people lived experiences in Birmingham since the 2021 re-visit these experiences are not consistent, as illustrated by :

- **79% say Education Services** support them but 21% do not.
- **68% feel Social Services** support them but 32% do not.
- **83% say they are supported by Health Services** but 17% do not.
- **32% say their EHCP** has the support they need in it but 28% do not.
- **45% of those with Autism or ADHD** feel supported but 37% do not.
- **32% agree SEND Services in their locality** meet their needs, 17% unsure but 51% say not.
- **11% living in a Residential Home** say it meets their needs but 5% do not.
- **51% with multiple Health needs** say people understand what they need but 14% do not.

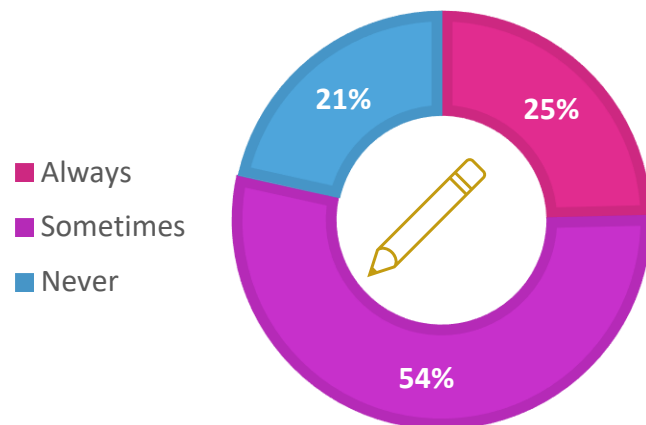
SEND Children & Young People Baseline Summary

The findings demonstrate that while there has been an improvement in SEND Children & Young people lived experiences in Birmingham since the 2021 re-visit these experiences are not consistent, as illustrated by :

- **21% have been involved in service improvement**, 31% were unsure and 48% have not.
- **49% were happy with their last Annual Review** but 22% were not.
- **46% have been spoken to/listened** by Local leaders but 54% have not.
- **51% are involved in activities** outside of School but 49% do not.
- **86% feel happy and valued** in the community but 14% do not.
- **35% are satisfied with their AP** setting but 14% are not.
- **17% are happy with their AP location** but 5% are not.
- **35% are satisfied with careers advice** they have received but 14% are not.

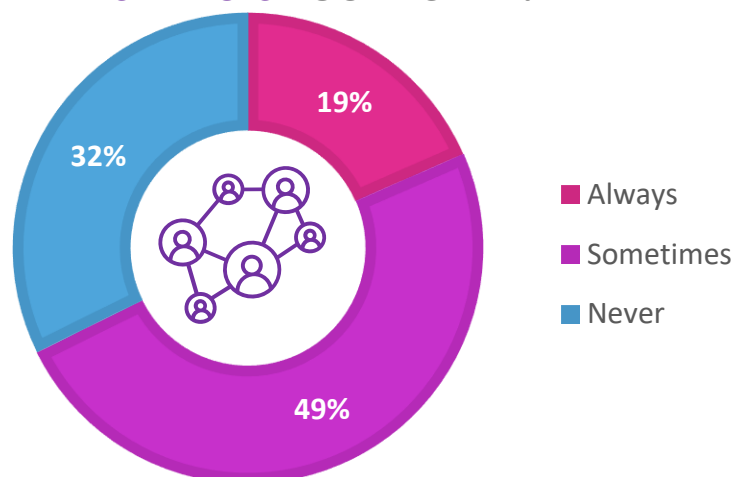
SEND C&YP Lived Experiences Across The Partnership

DO YOU FEEL SUPPORTED IN THE
EDUCATION SERVICES YOU RECEIVE?



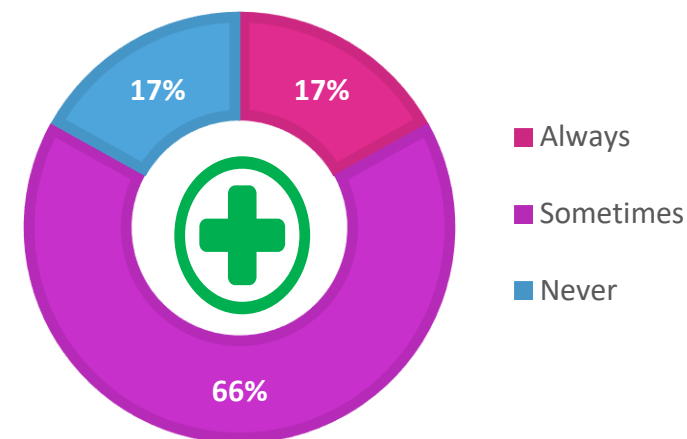
79% say they feel supported by Education Services but 21% do not.

DO YOU FEEL SUPPORTED IN THE **SOCIAL CARE SERVICES** YOU RECEIVE?



68% say they feel supported by Social Services but 32% do not.

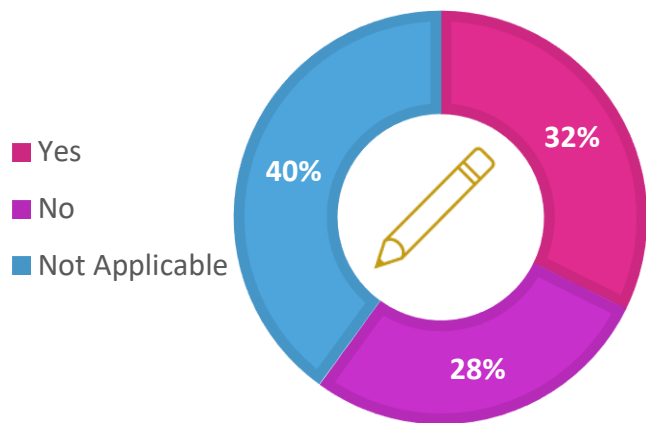
DO YOU FEEL SUPPORTED IN THE
HEALTH SERVICES YOU RECEIVE?



83% say they feel supported by Health Services but 17% do not.

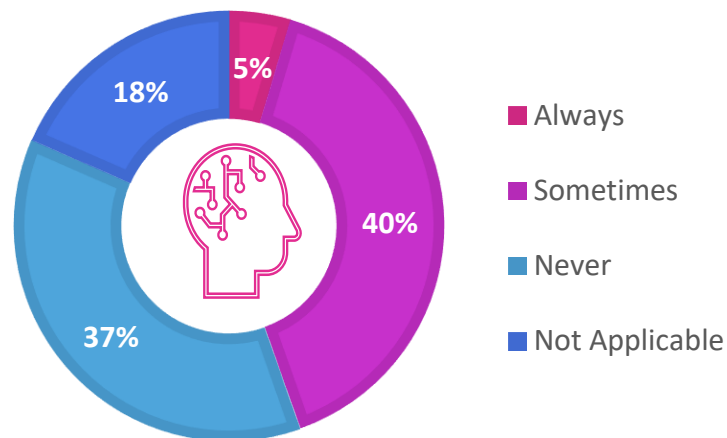
SEND C&YP Lived Experiences Across The Partnership

IF YOU HAVE AN EHCP, WAS THE SUPPORT YOU WANTED WRITTEN INTO YOUR PLAN?



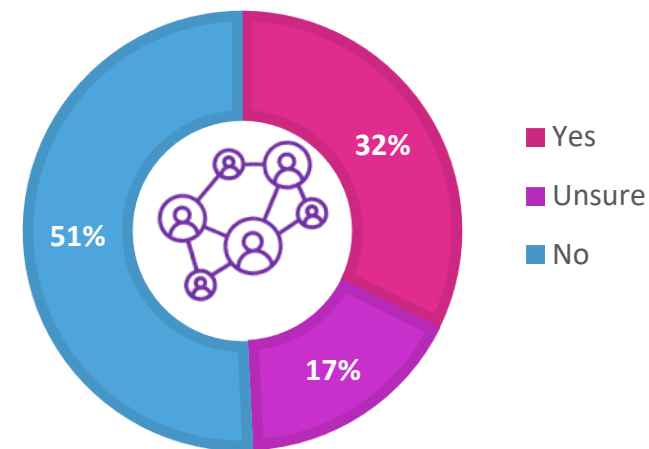
32% have the support they need in their EHCP but 28% do not.

IF YOU HAVE **AUTISM OR ADHD** DO YOU FEEL SUPPORTED BY **PROFESSIONALS**?



45% of those with Autism or ADHD feel supported but 37% do not.

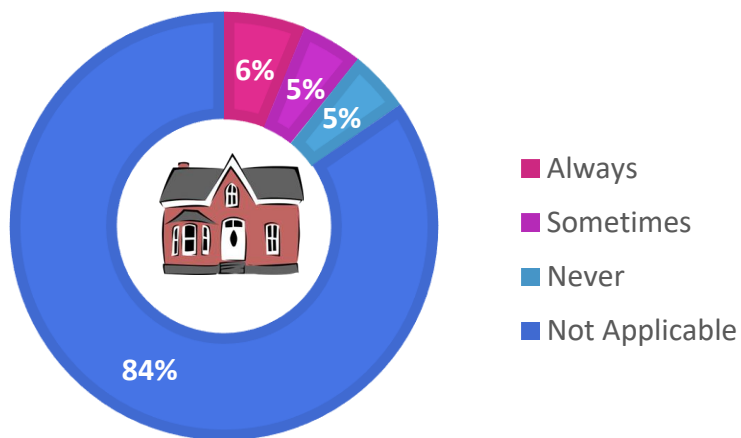
DO YOU AGREE THAT SEND SERVICES MEET YOUR NEEDS IN YOUR AREA?



32% agree SEND Services in their locality meet their needs, 17% unsure but 51% say they do not.

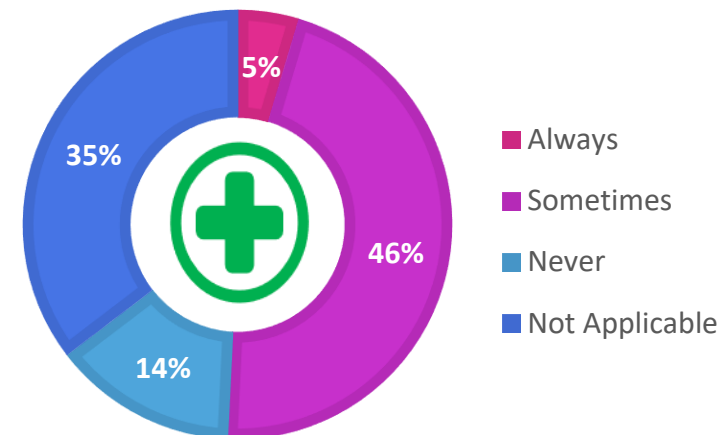
SEND C&YP Other Lived Experiences

IF YOU LIVE IN A RESIDENTIAL HOME, DOES IT MEET YOUR NEEDS?



11% living in a Residential Home say it meets their needs but 5% do not.

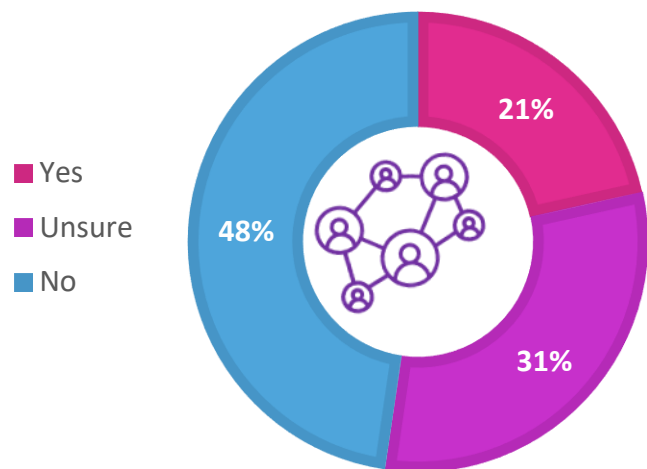
IF YOU HAVE LOTS OF HEALTH NEEDS, DO YOU FEEL THAT PEOPLE UNDERSTAND WHAT YOU NEED?



51% with multiple Health needs say people understand what they need but 14% do not.

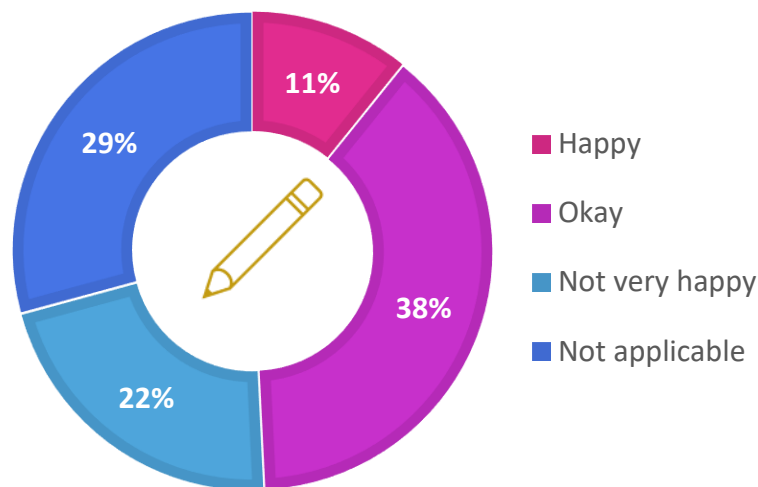
SEND C&YP Other Lived Experiences

HAVE YOU BEEN INVOLVED IN MAKING SEND SERVICES BETTER FOR YOUNG PEOPLE? (E.G. SPEECH AND LANGUAGE SERVICE, THERAPY, SENSORY SUPPORT, HEATH AND COMMUNITY SERVICE)



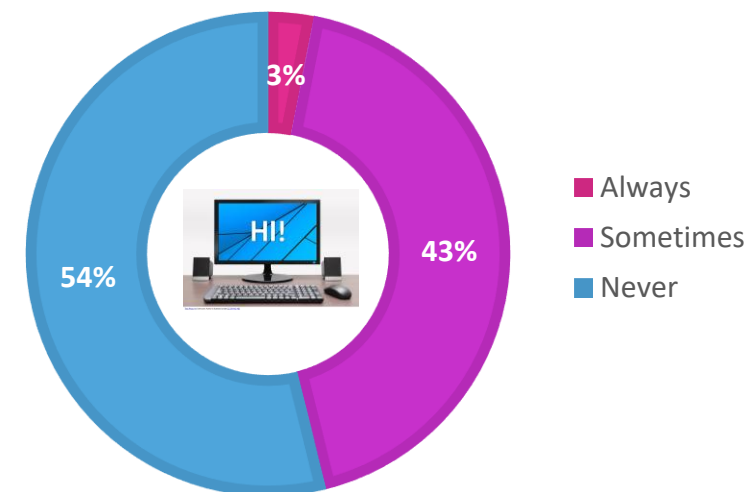
21% have been involved in service Improvement, 31% were unsure and 48% have not.

HOW HAPPY WERE YOU WITH YOUR LAST ANNUAL REVIEW?



49% were happy with their last Annual Review but 22% were not.

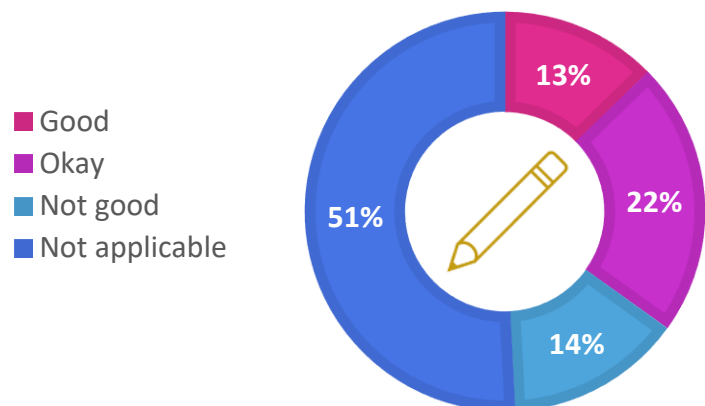
DO LOCAL LEADERS TALK TO AND LISTEN TO YOUNG PEOPLE DIRECTLY? EXAMPLES OF A LEADER COULD INCLUDE A DIRECTOR OR SENIOR MANAGER IN EDUCATION, HEALTH OR SOCIAL CARE.



46% have been spoken to/listened by Local Leaders but 54% have not.

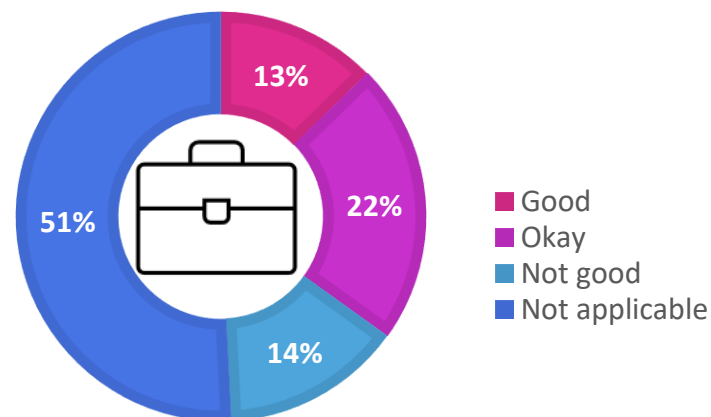
SEND C&YP Other Lived Experiences

IF YOU ATTEND AN ALTERNATIVE EDUCATION SETTING, WHAT DO YOU THINK OF IT?



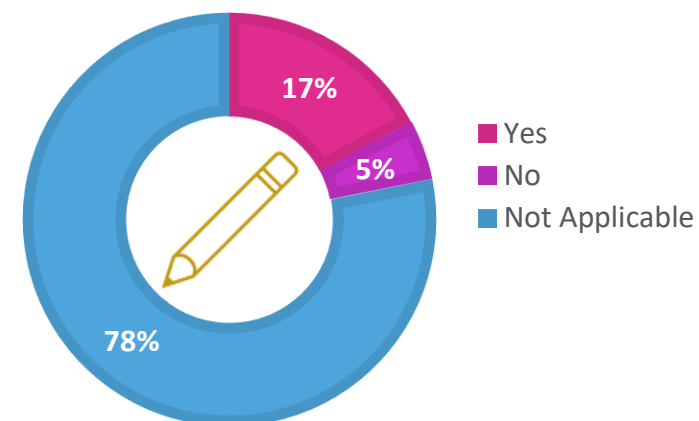
35% are satisfied with their AP setting but 14% are not.

HAVE YOU EVER HAD CAREERS ADVICE?
IF YES, PLEASE RATE YOUR EXPERIENCE



35% are satisfied with careers advice but 14% are not.

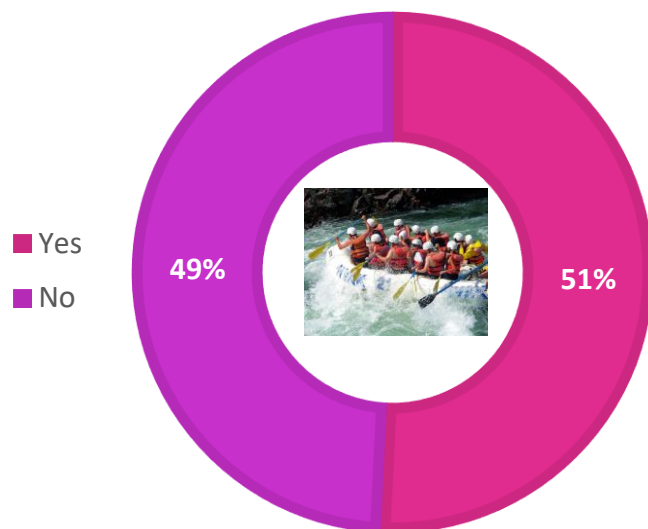
IF YOU ATTEND AN ALTERNATIVE EDUCATION SETTING, DO YOU FEEL IT IS LOCATED IN THE RIGHT PLACE?



17% are happy with the location of their AP setting but 5% are not.

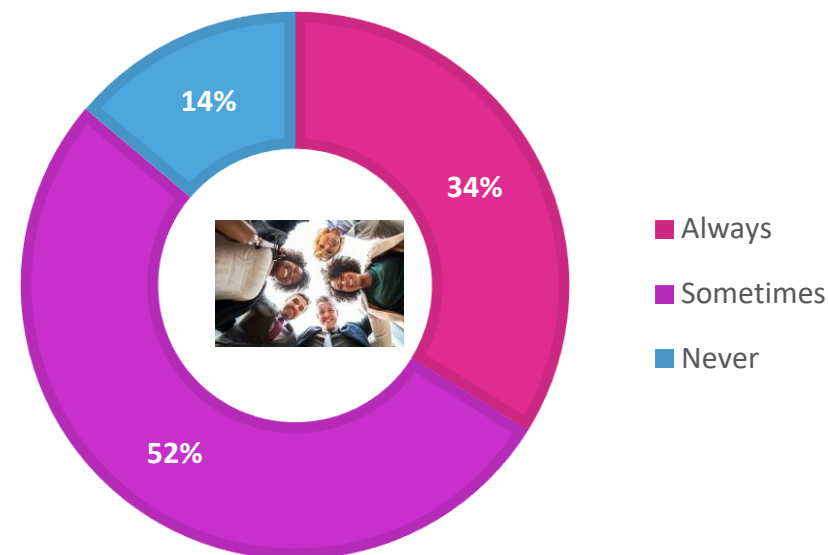
SEND C&YP Inclusion & Community

OUTSIDE OF SCHOOL OR COLLEGE, DO YOU DO ANY ACTIVITIES OR GO TO ANY YOUTH GROUPS?



51% are involved in activities outside of School but 49% do not.

DO YOU FEEL HAPPY AND VALUED IN THE COMMUNITY?



86% feel happy and valued in the community but 14% do not.

Reflections

Thank you to all the parent carers and young people who told us about their experiences. We will keep listening, learning, and working with families to make things better for children and young people.

Reflections we have taken away after discussing at focus groups are:

- The way the first question was written may have been confusing, and we may not have heard from all children and young people who get SEND support. Next time, we will make the question clearer.
- Not many people had time to take part because the survey was open for a short time. Next time, we will leave it open for longer so more people can have their say.
- The survey took place during the school holidays, which may have made it harder for people to take part. In future, we will try to do surveys during term time only.
- We will make sure the surveys are easy for all parents, carers, children and young people to access and complete.
- Tell us if there are other ways you would like us to communicate with you. Can email LocalOffer@birmingham.gov.uk