

BIRMINGHAM LOCAL AREA POST SEND INSPECTION ACTION PLAN

OCTOBER 2025



west midlands
police and crime
commissioner



BIRMINGHAM
CHILDREN'S TRUST



Birmingham
City Council



Birmingham and Solihull
Integrated Care System
Caring about healthier lives





INTRODUCTION

An Ofsted (Office for Standards in Education, Children's Services and Skills) and CQC (Care Quality Commission) inspection of services provided by Birmingham's Local Area Partnership was conducted in June 2025. Their joint report was published in August 2025 and reported that:

The local area partnership's arrangements lead to inconsistent experiences and outcomes for children and young people with SEND. The local area partnership must work jointly to make improvements"

In response to the inspection, Birmingham's Local Area partnership has developed an action plan based on the recommendations set out in the report. This plan outlines the specific actions we will be taking to achieve the outcomes identified in the inspection report.

[SEE FULL INSPECTION REPORT](#)

This action plan will be incorporated into the partnership SEND & AP Improvement Plan and will be monitored through the existing governance and accountability arrangements.

It will include the monitoring of a joint set of key performance indicators (KPIs) by the SEND & Alternative Provision Improvement Board.

Partners, alongside our families, children, and young people are already working together to co-produce the improvements laid out in this plan. We will continue to work in partnership to deliver the improved outcomes for our SEND children, young people and families.

[SEE CO-PRODUCTION FRAMEWORK AND CHARTER](#)

SEND IN BIRMINGHAM

Our SEND improvement plan is focused on improving some of the key challenges that we have in Birmingham around Health waiting times and attainment. There has been some improvement but we still have a lot to do to ensure that there is a consistently good experience for our SEND families, children and young people.

EHCPs

- 12,501 Children and Young People (70% Male, 30% Female)
- Under 5 (2%), 5-15 (65%), 16-19 (24%), and 20+ (9%)
- White (35%), Asian/Asian British (29%), Mixed (10%)
- Primary Need: ASD (39%), SLCN (19%), SEMH (13%)
- Attainment below national and statistical neighbours for all phases

SEND SUPPORT

- 32,749 Children and Young People (62% Male, 38% Female)
- Early Years (8.6%), KS1+2 (51%), KS3+4 (38%), and KS5 (3%)
- White (37%), Asian/Asian British (36%), Mixed (7%)
- Primary Need: SLCN (28%), MLD (24%), SEMH (20%)
- Attainment at KS4 above national (Attainment and Progress 8) but below comparators for other phases

SCHOOLS AND SETTINGS

- There are 207,987 Pupils in Birmingham Schools and Settings
- 293 Primary Schools and 82 Secondary Schools
- 27 Special Schools and 27 Nursery Schools
- 2 AP Settings (BCC Commissioned) and 6 AP Free Schools
- 193 Post 16 providers
- 42% of EHCP CYP in Mainstream settings in 2025 (35% in 2021)

CURRENT PERFORMANCE

- 44% of EHCPs issued with 20 weeks (2025 to date)
- 267 Mediation Sessions held and 199 outcomes overturned (2025)

Latest average health waiting times (as of July 2025)

- *Occupational Therapy: 10.8 weeks*
- *SLT: 13.9 weeks*
- *PT: 7.4 weeks*
- *ADHD: 18.9 weeks*
- *ASD: 25.7 weeks*



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WHAT IS WORKING WELL

The inspection report identified what is working well in Birmingham across the Local Area Partnership such as:

In recent years, the experiences of children and young people with SEND in Birmingham have started to improve but remain inconsistent. Parents and carers who responded to the inspection survey recognise this; those who have engaged with services more recently are benefiting from a more positive experience.

Leaders across the partnership are committed and passionate about driving improvement. They acknowledge that more needs to be done and have identified key priorities to further build on the improvements already made. The collaboration between services has improved because of the proactive work the partnership has done in this regard.

A focus on co-production (a way of working where children, families and those that provide the services work together to create a decision or a service that works for them all) with children and young people with **SEND and their families has formed a cornerstone of the partnership's work** to improve the experiences and outcomes of children and young people.

The needs of most children and young people are identified accurately, but some assessment waiting times are too long. Although there is some support available to them and their families while they are waiting, this remains inconsistent.

The quality and effectiveness of children and young people's education, health and care (EHC) plans in Birmingham is improving and newer plans more accurately reflect a child or young person's current needs.

Children, young people and their families in Birmingham benefit from a strengthened working relationship between the parent carer forum (PCF) and the local area partnership. Some services have been improved by considering the views and wishes of children and their families.

For example, improvements in the accessibility of mental health services, including 'Pause Birmingham', have been made in response to the views of children and young people.

Children and young people are benefiting from a renewed focus on AP, which is bringing about a positive change to the quality of provision as well as the number of available places in the local area. Education providers are increasingly seeing themselves as partners in the AP strategy, and this collaborative work is proving successful in helping to meet children and young people's needs.

Some young adults receive timely and effective support from personal advisers as the transition into Adulthood provided by the care leavers service or from adult social workers because of the complexity of their needs.







WHAT WE NEED TO IMPROVE

IMPROVEMENT AREA 1

ACTIONS

The local area partnership should continue to improve the quality and consistency of EHC plans to ensure that they reflect up-to-date views along with information from education, social care and health services.

Actions	Lead Officer	Completion Date	Evidence/Impact
Establish a task group from the partnership that can take forward actions for their own service areas across Health, Education and Social Care.	Head of SENAR	November 2025	All partners have committed to attend meetings in the diary for 12 months.
Develop the approach to capture the 'Voice of Child/Young Person' (this will be uploaded to the Local Offer and linked into the annual review pages and will also show how this approach will be promoted to Schools and settings). Also, confirm how this will be maintained and updated in the medium and long term.	SEND Advisory Team Lead	November 2025	Action plan in place and risks and issues confirmed. Schools and settings feel more confident in gathering CYP voice for assessment and annual review.
Scope the challenges and opportunities for improvement needed to scope the detailed actions required for the new pathways and associated measures of success to ensure the improvements are embedded and maintained.	Head of SENAR	December 2025	Increased numbers of CYP confirming their plans reflect their voice. Increased positive feedback from CYP on the quality of their plans.

Actions	Lead Officer	Completion Date	Evidence/Impact
Review local authority commissioned specialist support to scope if there could be improvements to ensure this advice forms part of the annual review and initial assessment stage. Any improvements identified will also need to include the approach to sustaining these and the measures of success.	Head of Pupil and School Support	January 2026	All partners have committed to attend meetings in the diary for 12 months. Action plan in place and risks and issues confirmed. Schools and settings feel more confident in gathering CYP voice for assessment and annual review. Increased numbers of CYP confirming their plans reflect their voice. Increased positive feedback from CYP on the quality of their plans.

Actions	Lead Officer	Completion Date	Evidence/Impact
Review and refresh the partnership approach to quality assurance for EHCPs, annual reviews and advice. The revised approach will also need to include the approach to ensuring improvements are embedded and maintained.	SEND Quality and Improvement Manager	January 2026	Audit findings show improved plan quality across Education, Social Care and Health. Task group and PFA working group have a better understanding of what P16 settings are doing to prepare YP for annual reviews – next steps and actions agreed.
Complete the promotion of the 'Voice of the Child/Young Person' document to schools and settings.	SEND Advisory Team Lead	February 2026	
Survey Post 16 settings to understand how they prepare young people for annual reviews – with a view to identifying good practice and sharing learning in the city.	SEND Team Manager	March 2026	

IMPROVEMENT AREA 1 RISKS

Actions	Risk Owner	Mitigation
Risk of lack of consistent engagement from Health, Social Care and Education partners due to competing calls on their capacity and operational pressures.	Head of SENAR - Birmingham City Council	Working group set up with named individuals from partner organisations and clear visibility 12 months ahead of commitments/dates required.
Risk of not understanding the areas requiring improvement with EHCPs due to lack of co-production with Children, Young People and Parent/Carers.	Head of SENAR - Birmingham City Council	Co-production to be at the heart of all improvement activities and the voice of the child will be clearly visible in those improvements.
Risk of not making the required improvements to the Transition to Adulthood element of plans through lack of engagement of Post 16 settings.	Head of SENAR - Birmingham City Council	Early engagement and involvement with Post 16 settings so there is a mutual understanding of what is required and any risks associated with the improvement aspirations.

IMPROVEMENT AREA 2

ACTIONS

The local area partnership should further support improved partnership working at a strategic level. This includes but is not limited to: The accurate use of data collected across the partnership, commissioning arrangements, and SEND governance being consistently embedded across the ICB, health providers, social care and education.

Actions	Lead Officer	Completion Date	Evidence/Impact
Set up a partnership data group across all relevant partners to agree ways of working and strategic objectives.	Head of Performance and Digital Evidence - Birmingham City Council	November 2025	All partners are engaged and represented within the strategic group. Increased partner contribution to shared data sets.
Ensure there is an effective data sharing agreement in place across the Local Area Partnership that enables secure and timely access to accurate information to support effective joined up services.	Head of Performance and Digital Evidence - Birmingham City Council	December 2025	Increased number of improvements informed by shared data.
Ensure the local area has an effective case load management system providing comprehensive reports and intelligence for understanding the impacts of our improvement plans and statutory reporting.	Head of Performance and Digital Evidence - Birmingham City Council	December 2025	

Actions	Lead Officer	Completion Date	Evidence/Impact
Ensure the local area partnership has the data and evidence it needs at a strategic, district and citizen level to identify and respond to needs effectively and provide accountability and transparency for citizens.	Head of Performance and Digital Evidence - Birmingham City Council	April 2026	Enabling indicators to support other priority areas: • Data is accurate. • Data is available. • Efficiency gains for data/systems users. • All key partnership processes have required evidence.
Put in place policies and platforms in across the Local Area Partnership that ensures effective data governance and data is stored and shared safely and efficiently.	Head of Performance and Digital Evidence - Birmingham City Council	September 2026	
Ensure the local area has an effective case load management system providing comprehensive reports and intelligence for understanding the impacts of our improvement plans and statutory reporting.	SEND Data & Performance Manager - Birmingham City Council	December 2025	

Actions	Lead Officer	Completion Date	Evidence/Impact
Establish a Joint Commissioning Task and Finish Group with representation from ICB, Local Authority, Public Health, and relevant provider partners and relevant provider partners to ensure commissioning decisions are co-produced and feedback loops are built into the commissioning cycle.	Director of Children's Commissioning and Performance - Birmingham City Council	November 2025	Group established with agreed ToR, reporting to Children's Strategic Partnership Board (or equivalent).
Review historic Section 75 agreement (scope, governance, financial contributions, and outcomes achieved) to confirm any updates are required.	Director of Children's Commissioning and Performance - Birmingham City Council	December 2025	Summary report produced outlining key features, strengths, weaknesses, and lessons learned.
Map current commissioning and funding arrangements for children's health provision across BSOL ICB and Birmingham City Council (including SEND-related services).	Deputy Director Public Health - Birmingham City Council	December 2025	Evidence that commissioning activity is linked to the JSNA and Health and Wellbeing Strategy.

Actions	Lead Officer	Completion Date	Evidence/Impact
Identify current joint commissioning activity and gaps (including opportunities to align commissioning intentions, reduce duplication, and improve integration). To include SENDIASS	Director of Children's Commissioning and Performance - Birmingham City Council	January 2026	Clear mapping of responsibilities and funding streams agreed by both partners.
Establish links to JSNA including partnership agreements and how commissioning strategy can inform the Health and Wellbeing Strategy for the City.	Director of Children's Commissioning and Performance - Birmingham City Council	January 2026	Joint position paper produced and endorsed by both organisations.
Develop understanding of existing Data sets and confirm any required data sharing agreements to inform evidence-led decisions.	Head of Performance and Digital Evidence - Birmingham City Council	February 2026	All strategic data leads across partner organisations are engaged.

Actions	Lead Officer	Completion Date	Evidence/Impact
Develop a draft Joint Commissioning Framework setting out governance, decision-making, priorities, pooled/ aligned budgets, and review mechanisms.	Director of Children's Commissioning and Performance - Birmingham City Council	February 2026	Draft framework shared for consultation with partners and stakeholders. Stakeholder feedback captured and incorporated into final framework.
Consult with stakeholders (including parent carer forums, education, providers, and voluntary sector) on proposed arrangements.	Director of Children's Commissioning and Performance - Birmingham City Council	March 2026	

Actions	Lead Officer	Completion Date	Evidence/Impact
Agree governance route for oversight and approvals (e.g., ICB Executive, Council Cabinet, and SEND Improvement Board).	Executive Director Children's Services - Birmingham City Council	March 2026	Formal jointly approved governance approval pathway in place. Legally compliant and mutually agreed document signed by all parties.
Develop and agree a new Section 75 (or equivalent) agreement reflecting updated joint commissioning scope and governance.	Director of Children's Commissioning and Performance - Birmingham City Council	May 2026	

Actions	Lead Officer	Completion Date	Evidence/Impact
Implement governance and monitoring arrangements (regular review meetings, shared outcomes dashboard, and performance reporting).	Director of Children's Commissioning and Performance - Birmingham City Council	September 2026	Governance structure operational; first joint performance report produced. Evaluation report evidences improved coordination, efficiency, and outcomes for children and families.
Carry out a review impact after first six months and update joint commissioning priorities based on learning.	Director of Children's Commissioning and Performance - Birmingham City Council	April 2027	

Actions	Lead Officer	Completion Date	Evidence/Impact
Agree a comprehensive Terms of Reference for ICB SEND Assurance group, which includes representation from key functions within the ICB, internal and external reporting requirements and governance.	Associate Director of Nursing (ICB)	November 2025	Established SEND ICB Assurance group which holds responsibility for the statutory functions of SEND within the ICB. Shared understanding of risks and escalation of concerns in relation to SEND statutory functions.
Schedule monthly meetings for SEND Assurance Group with relevant Health partners.	Associate Director of Nursing (ICB)	November 2025	Fully developed risk register with clear control measure and mitigation

Actions	Lead Officer	Completion Date	Evidence/Impact
Review and update the health-based risk register related to the statutory functions of SEND within the ICB.	Associate Director of Nursing (ICB)	November 2025	Robust reporting of key risks, challenges and assurance through internal ICB committee and into the Birmingham SEND and AP Board. A shared understanding across the partnership
Complete a review of the new SEND Assurance group to ensure this is achieving the required objectives set out within the Terms of Reference.	Associate Director of Nursing (ICB)	April 2026	of risks, challenges and assurance in relation to health SEND governance

IMPROVEMENT AREA 2 RISKS: DATA

Actions	Risk Owner	Mitigation
Data Quality - There is a risk that poor data quality limits the accuracy of analysis produced and a resulting lack of information on which to base decisions.	Head of Performance and Digital Evidence - Birmingham City Council	Ongoing exception reporting and working with services to identify and respond to data issues.
Risk of changes in regulatory landscape require significant changes to systems and reporting to avoid a risk of not understanding our performance.	Head of Performance and Digital Evidence - Birmingham City Council	Awareness of upcoming green and white papers, and bills. Analysing upcoming bills to identify changes in advance of implementation.
Risk of technical limitation of Impulse Nexus (case management system) with current system not fully meeting requirements for existing (SENAR) and future users (Educational Psychology).	Head of Performance and Digital Evidence - Birmingham City Council	Capturing outstanding issues/requirements with current use of system and working with the service, IT teams and the software supplier to implement a road map to resolve and test issues and roll out with appropriate governance, guidance and training.

IMPROVEMENT AREA 2 RISKS: COMMISSIONING

Actions	Risk Owner	Mitigation
Risk of organisational changes within the ICB impacting changes in financial and staff commitments.	Associate Director Commissioning NHS ICB	All financial commitments included in agreed ICB budgets.
Risk of lack of commitment from other partner organisations impacting the development and delivery of robust and effective commissioning arrangements.	Director of Children's Commissioning and Performance - Birmingham City Council	All partners agree and confirm strategic objectives within the revised framework agreement.
Risk of revised and improved joint commissioning arrangements not improving SEND Children & Young People through lack of take up of services.	Director of Children's Commissioning and Performance - Birmingham City Council	Carry out formal and regular reviews of the impact through gathering of feedback.

IMPROVEMENT AREA 2 RISKS: EMBEDDING SEND GOVERNANCE

Actions	Risk Owner	Mitigation
There is a risk that changes to ICB organisational governance, as a result of clustering of ICBs, may require early review of SEND roles and reporting structures within health.	Associate Director of Nursing (ICB)	Regular updates to the Local Area Partnership on ICB clustering processes. Clear understanding of current roles and responsibilities within the SEND assurance group. Current focus remains on embedding clear SEND governance within health to ensure progress and compliance with statutory functions remains a priority.

IMPROVEMENT AREA 3

ACTIONS

Partnership leaders should reduce waiting times for neurodevelopmental assessment and diagnosis across all ages and ensure that suitable support is available for those waiting.

Actions	Lead Officer	Completion Date	Evidence/Impact
Ensure fair and consistent access across services by agreeing and applying consistent criteria for neurodevelopmental assessment across Birmingham and Solihull.	ICB Associate Director of Commissioning Divisional Director of Children and Families Division (BCHC)	December 2025	Families experience clear and fair access wherever they live. Reduced variation across services. Target wait time agreed and published.
Set and agree a plan to work Towards a Target Waiting Time for assessment.	ICB Associate Director of Commissioning Divisional Director of Children and Families Division (BCHC)v	December 2025	System working collaboratively towards delivery. Improved timeliness of assessment. More efficient and patient focused pathways.

Actions	Lead Officer	Completion Date	Evidence/Impact
Review Assessment Capacity and Modernise Pathways to develop additional assessment capacity through workforce development, new ways of working, and digital innovation.	ICB Associate Director of Commissioning Divisional Director of Children and Families Division (BCHC)	January 2026	Improved access and flow through ADHD pathway. Better joined-up working with primary care. Sustainable staffing and resources in place. Consistent support available across the system.
Strengthen ADHD care and support by implementing consistent triage processes, establishing shared care arrangements with GPs, and enabling electronic prescribing to improve flow through services	Deputy Director of Commissioning (BSMHFT)	March 2026	
Develop a fair, long-term approach to resourcing neurodevelopmental services across Birmingham and Solihull based on a sustainable Workforce and Funding Model.	ICB Associate Director of Commissioning Divisional Director of Children and Families Division (BCHC)	March 2026	

Actions	Lead Officer	Completion Date	Evidence/Impact
Appraise the current 'Support While Waiting' offers across health and education to identify gaps and actions to improve uptake of offers.	Deputy Director of Children and Families Division (BCHC)	December 2026	Shared understanding of the scope and variation in uptake and outcomes of support while waiting.
Set shared multi-agency measures and targets for improvement of uptake and outcome of 'Support While Waiting'.	Deputy Director of Children and Families Division (BCHC)	January 2026	Set of measures and targets agreed by partnership.
Develop actionable plan to improve uptake and outcomes based on appraisal.	Deputy Director of Children and Families Division (BCHC)	January 2026	Timebound Improvement Plan.
Roll out and complete action plan delivery.	Deputy Director of Children and Families Division (BCHC)	September 2026	Delivery of agreed actions leading to improved uptake and outcomes for children and young people.

IMPROVEMENT AREA 3 RISKS

Actions	Risk Owner	Mitigation
There is a risk that a delay in the development and implementation of a waiting list initiative will result in waiting lists becoming larger.	Associate Director of Commissioning (ICB)	Set clear and consistent access criteria. Introduce alternative support options. Phase implementation and closely monitor impact. communicate clearly and transparently. Balance short-term backlog deduction with long-term sustainability.
Risk that changes to pathways, such as the application of consistent access criteria and improved waiting list management, are not clearly communicated to families and undermine understanding, transparency, and trust.	Associate Director of Commissioning (ICB)	Co-produce all pathway changes with parent carer forums. Maintain open and transparent communication with families. Provide clear information about the support available pre and post-assessment (interdependency with 'Improving Support While Waiting' action).

Actions	Risk Owner	Mitigation
Risk of not achieving a sustainable and equitable funding model between multiple providers, local authorities, and commissioners due to their individual financial pressures.	Associate Director of Commissioning (ICB)	Draw on output of multiple existing mapping exercises. Involve parent carer forums and schools early to validate findings. Ensure that mapping includes both commissioned and voluntary sector support.
Risk of not capturing a full and accurate picture of existing 'support while waiting' offers. This could result in an incomplete appraisal and missed opportunities for improvement.	Associate Director of Commissioning (ICB)	Establish a joint governance group (under the SEND Improvement Board) with named leads from each sector. Embed co-production through parent carer forum participation in every phase of the plan.
Delivery relies on joint ownership between health, education, and local authority partners. Competing priorities may reduce engagement, slowing delivery of agreed improvements.	Associate Director of Commissioning (ICB)	Develop a communication and engagement plan to raise awareness of available support among families, schools, and professionals. Implement feedback and monitoring mechanisms (e.g., family surveys, usage data) to assess impact in real time.

Actions	Risk Owner	Mitigation
Even with improved coordination, families may not access support due to limited awareness, capacity, or confidence in services, meaning outcomes remain unchanged.	Associate Director of Commissioning (ICB)	Draw on output of multiple existing mapping exercises. Involve parent carer forums and schools early to validate findings. Ensure that mapping includes both commissioned and voluntary sector support.

IMPROVEMENT AREA 4

ACTIONS

Partnership leaders should take action to reduce the amount of time that children, young people and families wait to access specialist equipment and for home adaptations to be made.

Actions	Lead Officer	Completion Date	Evidence/Impact
Appoint a lead to scope the issues across the Local Area Partnership and to develop a range of improvement options.	NHS Divisional Director Children and Families	January 2026	A comprehensive analysis document of the issues and proposed solutions.
Put in place a mechanism to understand the experience of children, young people and families in relation to equipment and adaptations and how they feel this experience could be improved.	NHS Divisional Director Children and Families	March 2026	Children, young people and their families have easy and timely access to equipment and adaptations that meet their needs, across the main settings in which they spend their time.
Work with CYP and families to co-design pathways that meet needs and deliver a good experience.	NHS Divisional Director Children and Families	March 2026	Waiting times have reduced and experience data is positive and improved.
To define/clarify the skill-set and experience required within the workforce to deliver the pathways.	NHS Group Clinical Manager – SEND	June 2026	

Actions	Lead Officer	Completion Date	Evidence/Impact
Map the current and future workforce against agreed skill-set and experience.	NHS Group Clinical Manager – SEND	June 2026	Carers have the right support and training to use the equipment and adaptations safely and effectively.
Identify and implement any required training or development.	NHS Group Clinical Manager – SEND	June 2026	Workforce is mapped against agreed skill-set and experience. Training needs are identified and met.
Identify barriers to easy and timely access to equipment and adaptations and develop a plan to resolve/remove these.	NHS Group Clinical Manager – SEND	June 2026	Pathways for assessment, recommendation, provision and review are clearly outlined and understood by the professionals involved in each of these steps. Improvement in waits and flow through the pathway for children and families.

Actions	Lead Officer	Completion Date	Evidence/Impact
Identify all practitioners/professionals currently involved in each step of the pathways and understand the capacity available.	NHS Group Clinical Manager – SEND	September 2026	The pathways are adequately resourced with the appropriate workforce, from across agencies, and ranges of equipment to meet a variety of needs, in response to the outcome of demand and capacity modelling.
Establish the demand on the current pathways and workforce, any changes to that level of demand and factors that may have contributed to those changes.	NHS Group Clinical Manager – SEND	September 2026	
Model demand and capacity to establish the resources required to manage the pathways effectively, efficiently and sustainably	NHS Group Clinical Manager – SEND	June 2026	Reduced waiting times and improved feedback on service.

IMPROVEMENT AREA 4 RISKS

Actions	Risk Owner	Mitigation
Agencies/organisations may not be able to engage fully, or in a timely manner, in sharing of required information, leading to an incomplete picture of need, demand and capacity.	NHS Divisional Director Children and Families	Managed through SEND Governance structures. Escalation to SEND and AP board via Programme Lead.
Available financial resources may be unable to address gaps identified through prevalence data, and demand and capacity modelling.	NHS Divisional Director Children and Families	Agreement of varying tiers of service model (Bronze, Silver, Gold) based on budget available. Commissioning decision to agree level of funding and investment if required.
Challenges to making improvements may create feelings of discontent and frustration amongst children, young people and families, and may lead to no change or deterioration in feedback on lived experience.	NHS Divisional Director Children and Families	Working with our parent carer forum to co-produce solutions should help to manage expectations and outcomes from the improvement work.

IMPROVEMENT AREA 5

ACTIONS

The local area partnership should ensure better oversight and use of the DSR to help prevent children and young people's needs escalating.

Actions	Lead Officer	Completion Date	Evidence/Impact
Develop a multi-agency working group of system partners and produce an agreed plan to roll out education and awareness sessions across system partner agencies in relation to DSR, including awareness of the purpose and referral to DSR, the approach of early identification and escalation of need within organisations, and the utilisation of Community Education Treatment Reviews.	BSOL System Clinical Lead – Learning Disabilities & Autism (LD/A)	January 2026	To have one comprehensive DSR for Birmingham which is understood by all system partners: • Greater awareness of education, health & social care staff of DSR. • Increased referrals for registration on DSR from professionals • Evidence of self referrals • Evidence of attendance and engagement to DSR meetings from all partners, social care, Health, Education, VCSE
Implement the recently approved BSOL Mental Health, Learning Disabilities and Autism Provider Collaborative Dynamic Support Register Guidance across all provider organisations – to standardise approach - including meeting format/attendance, portal processes to ensure one DSR record accessible to partners, and strengthen provider collaborative oversight.	Mental Health, Learning Disability and Autism Provider Collaborative (MH/LD/A PC) Senior Clinical Quality and Assurance Manager	February 2026	

Actions	Lead Officer	Completion Date	Evidence/Impact
To develop communication and add DSR information and self referral processes to Local offer.	Senior Clinical Quality and Assurance Manager	January 2026	More joined up experience for those requiring enhanced community support: • Increased number of people registered on DSR • Increased no of people registered with Green rating on DSR and number of people discharged from DSR following reduction of risk • Increased utilisation of community CETRs (Care, Education and Treatment review) for people. • Reduction of Local Area Emergency Protocol (LAEP) meetings without prior CETR
Develop and communicate support offers linked to the local offer, that are available across agencies for people identified with Green risk rag rating on DSR, to encourage earlier identification and access to support.	Senior Clinical Quality and Assurance Manager	January 2026	
To roll out education and awareness sessions across all partner agencies, including Education, Local Authority and Health.	BSOL System Clinical Lead – LD/A	March 2026	
Develop and commence system monthly audit of all people registered on DSR, to review CETR utilisation, completion of DSR and CETR actions, and utilise learning into improvement actions.	Senior Clinical Quality and Assurance Manager	February 2026	

Actions	Lead Officer	Completion Date	Evidence/Impact
Develop a monthly report dashboard which monitors progress against measures for success for ongoing reporting.	BSOL System Clinical Lead – LD/A	February 2026	Improved patient outcomes, people receiving the right input at the right time:
Assess compliance against standards defined in BSOL Mental Health, Learning Disabilities and Autism Provider Collaborative Dynamic Support Register Guidance following implementation phase, including meeting attendance of partners.	BSOL System Clinical Lead – LD/A	April 2026	• Evidence of multi-agency coordinated input via DSR actions. • Evidence of reduction of risk rating for people during the period of registration following enhanced community support. • Increased number of people discharged from DSR following reduction of risk • Reduction in number of inpatients in Tier 4 MH beds

IMPROVEMENT AREA 5 RISKS

Actions	Risk Owner	Mitigation
There is a risk that capacity across organisations within BSOL will have an impact on engagement with DSR processes, and delivery of required input for people identified with increased need. This could impact referrals to Dynamic Support Register and ongoing support required, creating barriers to the dynamic nature of the coordinated support delivered, negatively affecting the outcomes of the child or young person.	BSOL System Clinical Lead – LD/A	Lead to be identify from all agencies to escalate any concerns at the earliest recognition. DSR meeting attendance to be recorded and reviewed regularly with concerns being reported at LD/A Executive Steering group. Recognition of incomplete DSR/CETR actions to be escalated to organisational lead if unresolved in DSR meeting
Risk of partner organisations such as Local Authority, Social Care and Education not understanding their roles and responsibilities in relation the DSR.	Director of SEND & Inclusion - Birmingham City Council	Ongoing monitoring of monthly reporting to identify any areas of concern.

IMPROVEMENT AREA 6

ACTIONS

Partnership leaders should ensure that children, young people, their families and professionals are clear about the services available through local offer. This should include community activities, short breaks and social groups so that children and young people with SEND are valued and visible across Birmingham.

Actions	Lead Officer	Completion Date	Evidence/Impact
Establish a channel of communication for schools, settings, organisations and groups to request additional listings and share widely.	SEND Communications Manager - Birmingham City Council	November 2025	Increase in the number of visitors to the Local Offer and an improvement in the general awareness of the site through the survey.
Through engagement work and partnership support, identify opportunities to further promote the Local Offer.	SEND Relationship Manager - Birmingham City Council	January 2026	
Incorporate promotional activity into the SEND Comms plan.	SEND Communications Manager - Birmingham City Council	February 2026	
Undertake a survey of parent carers to gather feedback on how familiar they are with the Local Offer to measure impact.	SEND Relationship Manager - Birmingham City Council	September 2026	

Actions	Lead Officer	Completion Date	Evidence/Impact
Carry out an analysis of the current community activities, short breaks and social groups that are currently available by ward across Birmingham together with the process of how they are accessed.	Head of Youth Service and Families - Birmingham City Council	January 2026	Increase in the number of community activities, short breaks and social groups available on the Local Offer in the areas that currently have the lowest levels of activities on offer.
Produce an 'offer map' for all of these activities that show by area what is available and rank them in order to prioritise those areas with the lowest level of activities.	Head of Youth Service and Families - Birmingham Clty Council	March 2026	
Compile a list of current providers such as the Holiday Activity Fund and voluntary organisations and engage with them to see where they can expand their activities into the areas of lowest current activity and list on to the Local Offer.	Head of Youth Service and Families - Birmingham City Council	March 2026	Increase in family's satisfaction with the number and quality of community activities, short breaks and social groups available.
Carry out a satisfaction survey with Families on the newly listed activities and follow up on feedback and suggestions for improvements.	Head of Youth Service and Families - Birmingham Clty Council	September 2026	

Actions	Lead Officer	Completion Date	Evidence/Impact
Engage with children and young people, parent carers, schools and settings on their views of the Local Offer and gather feedback to improve it in areas such as Easy Read and Translated versions.	SEND Co-Production & Engagement Officer - Birmingham City Council	May 2026	Improved feedback on navigation and accessibility of content via survey.
Summarise feedback from engagement work and agree actions and key take aways for improvement of the Local Offer.	SEND Relationship Manager - Birmingham City Council	June 2026	
Review and redraft (where appropriate) sections of the site, applying improvements based on summarised feedback, in line with the Local Offer Annual Review cycle.	SEND Relationship Manager - Birmingham City Council	December 2026	
Undertake a survey of parent carers to gather feedback on the changes and measure the impact.	SEND Relationship Manager - Birmingham City Council	May 2027	

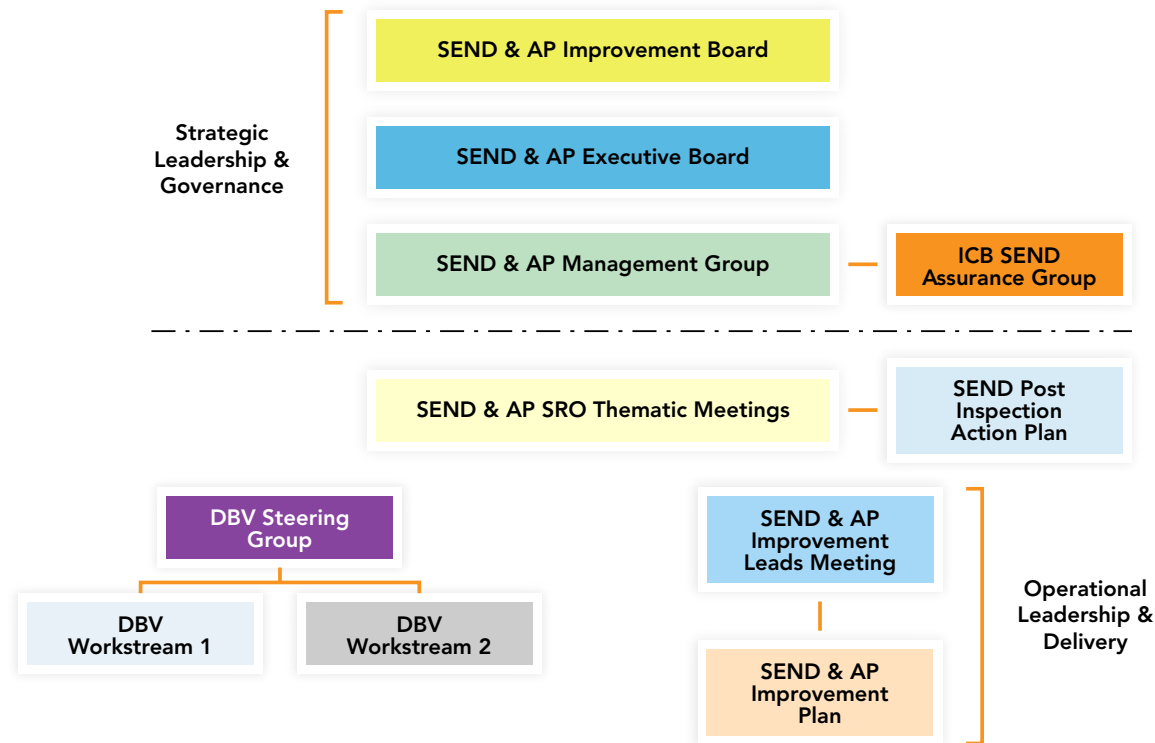
Actions	Lead Officer	Completion Date	Evidence/Impact
Create a process and safeguarding checklist for organisations wishing to be listed and promoted via Local Offer channels.	SEND Relationship Manager - Birmingham City Council	November 2025	Volume of SEND groups/ activities on the Local Offer Directory and Things to Do has increased. Increased engagement, registration and attendance with community groups and events/activities.
Identify suitable regional organisations and establish links so that directory contacts can be shared.	SEND Relationship Manager - Birmingham City Council	December 2025	
Create a schedule of promotional activities for community groups/organisations/short breaks and incorporate into the comms and social media plan.	SEND Communications Manager - Birmingham City Council	December 2026	
Review the number of additional groups and activities listed on the site to measure impact.	SEND Relationship Manager - Birmingham City Council	June 2026	
Gather feedback from community groups on the impact the promotional activity has had on engagement with community activities and registration/attendance at events and short breaks.	SEND Relationship Manager - Birmingham City Council	December 2026	

IMPROVEMENT AREA 6 RISKS

Actions	Risk Owner	Mitigation
Lack of engagement and support of Local Area Partnership in promoting and developing the Local Offer.	SEND Relationship Manager - Birmingham City Council	Gain the support of partnership leads through regular updates at Board meetings and identify key contacts within the partnership to support the work.
Insufficient appetite of parent carers to engage on the Local Offer within what remains a challenging landscape.	SEND Relationship Manager - Birmingham City Council	Work with existing parent carer contacts and create a plan for building contacts and trust within the community.
Risk of lack of take up for newly available community activities, short breaks and social groups activities due to not being appropriate, ease of access or other issues.	Head of Youth Service and Families - Birmingham City Council	Engage with families to understand the issues behind lack of take up and engage with providers to amend the offer and re publicise accordingly.

SEND IMPROVEMENT GOVERNANCE

This page shows how our governance process provides effective oversight of our Improvement Plan from the working groups through to the SEND & AP Improvement Board. This ensures there is accountability and ensures the delivery of the actions and improved services and outcomes that are listed in the plan.



THE SEND LOCAL AREA PARTNERSHIP



west midlands
police and crime
commissioner



BIRMINGHAM
CHILDREN'S TRUST



Birmingham
City Council



Birmingham and Solihull
Integrated Care System
Caring about healthier lives

