

SENAR STRUCTURE

Updated 17th March 2026

TEAMS

Assessments

<u>North, East, & Central</u>	3
<u>South & West</u>	4

Reviews: 0 - Year 8

<u>North & South</u>	5
<u>East & West</u>	6

Reviews: Year 9 - 25

<u>North & South</u>	7
<u>East & West</u>	8

<u>Quality & Improvement</u>	9
--	---

<u>Resolutions</u>	10
--------------------------	----

<u>Appeals</u>	11
----------------------	----

ASSESSMENTS NORTH, EAST, AND CENTRAL

NORTH

EAST

Emily Caren
Service Manager - North, East, and Central

emily.caren@birmingham.gov.uk
0121 303 2689

Natalie Price
Senior EHCNA Coordinator - North

natalie.price@birmingham.gov.uk
0121 675 9582

Alice Bennett
Senior EHCNA Coordinator - East

alice.bennett@birmingham.gov.uk
0121 675 4641

Kerry Saunders
Senior EHCNA Coordinator - Central

kerry.saunders@birmingham.gov.uk
0121 675 3595

Amelia Kourris-Simmons
EHCNA Coordinator - Central

amelia.kourris-simmons@birmingham.gov.uk
0121 675 4661

Lutfa Khanom
EHCNA Coordinator - North

lutfa.khanom@birmingham.gov.uk
0121 303 1906

Dayal Matharu
EHCNA Coordinator - East

dayal.matharu@birmingham.gov.uk
0121 303 1957

Rebecca Russon
EHCNA Coordinator - East

rebecca.russon@birmingham.gov.uk
0121 303 1486

Janika Benjamin
EHCNA Coordinator - East

janika.benjamin@birmingham.gov.uk

Jemini Bhalsod
EHCNA Coordinator - Central

jemini.bhalsod@birmingham.gov.uk
0121 303 1449

Amelia Kelly
EHCNA Coordinator - North

amelia.kelly@birmingham.gov.uk
0121 675 8093

Evelina Curtis
EHCNA Coordinator - North

evelina.curtis@birmingham.gov.uk
0121 464 1278

Kaleem Arzu
EHCNA Coordinator - East

kaleem.arzu@birmingham.gov.uk
0121 303 2079

Fiona Gallagher
EHCNA Coordinator - East

fiona.gallagher@birmingham.gov.uk
0121 675 2853

Suzanne Humpage
EHCNA Coordinator - Central

suzanne.humpage@birmingham.gov.uk
0121 303 2838

Samantha Theophilus
EHCNA Coordinator - Central

samantha.theophilus@birmingham.gov.uk
0121 675 5443

Julie Robinson
EHCNA Coordinator - North

julie.robinson@birmingham.gov.uk
0121 303 8583

Hannah Cresswell
EHCNA Coordinator - North

hannah.cresswell@birmingham.gov.uk
0121 303 2768

Karina Johnson
EHCNA Coordinator - East

karina.johnson@birmingham.gov.uk
0121 303 1472

Kate Haycox
EHCNA Coordinator - East

kate.haycox@birmingham.gov.uk
0121 303 2832

Alice Padden
EHCNA Coordinator - Central

alice.padden@birmingham.gov.uk
0121 303 3039

Emma Coley
EHCNA Coordinator - Central

emma.coley@birmingham.gov.uk
0121 303 2834

Sohail Miah
Assistant EHCNA Coordinator - North

sohail.miah@birmingham.gov.uk

Martina Fallon
Assistant EHCNA Coordinator - East

martina.fallon@birmingham.gov.uk
0121 303 1477

Surjaban Bibi
Assistant EHCNA Coordinator - East

surjaban.bibi@birmingham.gov.uk
0121 303 1480

Saffia Sajid
Assistant EHCNA Coordinator - West

saffia.sajid@birmingham.gov.uk
0121 303 1479

Isabella Willmott
Assistant EHCNA Coordinator - West

isabella.willmott@birmingham.gov.uk
0121 303 2835

ASSESSMENTS SOUTH AND WEST

SOUTH

WEST

Caroline Barlow
Service Manager - South and West

caroline.barlow@birmingham.gov.uk
0121 303 3037

Louise Murphy
Senior EHCNA Coordinator - South

louise.m.murphy@birmingham.gov.uk
0121 303 0825

Lisa Robertson
Senior EHCNA Coordinator - West

lisa.robertson@birmingham.gov.uk
0121 303 2418

Emma Bickley
EHCNA Coordinator - South

emma.bickley@birmingham.gov.uk
0121 303 1428

Helen Little
EHCNA Coordinator - East

helen.little@birmingham.gov.uk
0121 675 1752

Sophia Butt
EHCNA Coordinator - West

sophia.butt@birmingham.gov.uk
0121 303 1920

Celia Storm
EHCNA Coordinator - West

celia.storm@birmingham.gov.uk

Felicia John
EHCNA Coordinator - South

felicia.john@birmingham.gov.uk
0121 303 3128

Jenni Challis
EHCNA Coordinator - South

jenni.challis@birmingham.gov.uk
0121 675 0255

Areeqa Fatima
EHCNA Coordinator - West

areeqa.x.fatima@birmingham.gov.uk
0121 303 1380

Laura Sims
EHCNA Coordinator - West

laura.sims@birmingham.gov.uk
0121 675 8467

Sian Constantine
EHCNA Coordinator - South

sian.constantine@birmingham.gov.uk
0121 303 1432

Isabel Ladeira
EHCNA Coordinator - South

isabel.ladeira@birmingham.gov.uk
0121 303 1821

Sarah Barge
EHCNA Coordinator - West

sarah.barge@birmingham.gov.uk
0121 303 2776

Asha Hirsi
EHCNA Coordinator - West

asha.hirsi@birmingham.gov.uk
0121 303 7296

Jamila Elmi
Assistant EHCNA Coordinator - West

jamila.elmi@birmingham.gov.uk

Hamza Mahboob
Assistant EHCNA Coordinator - West

hamza.mahboob@birmingham.gov.uk

Raki Jassal
Assistant EHCNA Coordinator - West

raki.jassal@birmingham.gov.uk

REVIEWS: 0 - YEAR 8 NORTH AND SOUTH

NORTH
.....
SOUTH

Nazreen Akhtar
Service Manager - North and South

nasreen.x.akhtar@birmingham.gov.uk
0121 303 1888

Pavandeep Sandhu
Senior Case Officer - North

pavandeep.sandhu@birmingham.gov.uk
0121 464 9580

Corol Palmer
Senior Case Officer - South

corol.palmer@birmingham.gov.uk
0770 337 2618

Arzu Tahar
Case Officer - North

arzu.taher@birmingham.gov.uk
0121 675 0345

Sandip Manak
Case Officer - North

sandip.manak@birmingham.gov.uk
0121 303 1953

Rabia Begum
Case Officer - North

rabia.y.begum@birmingham.gov.uk
0121 675 4357

Hannah Crombleholme
Case Officer - South

hannah.crombleholme@birmingham.gov.uk
0121 303 2812

MJ Losana-Vela
Case Officer - South

mj.losana-vela@birmingham.gov.uk
0121 303 2770

Hayley O'Connor-Bower
Case Officer - South

hayley.o'connor-bower@birmingham.gov.uk
0121 303 1361

David White
Case Officer - North

david.white@birmingham.gov.uk
0121 303 2765

Lindsay Clarke
Case Officer - North

lindsay.clarke@birmingham.gov.uk
0121 303 2044

Shani Sterling
Case Officer - North

shani.sterling@birmingham.gov.uk
0121 303 1498

Salma Rashid
Case Officer - South

salma.rashid@birmingham.gov.uk
0121 303 2045

Suzanne Curtis
Case Officer - South

suzanne.curtis@birmingham.gov.uk
0121 675 3942

Jessica Derrick
Assistant Case Officer - West

jessica.derrick@birmingham.gov.uk
0121 303 1431

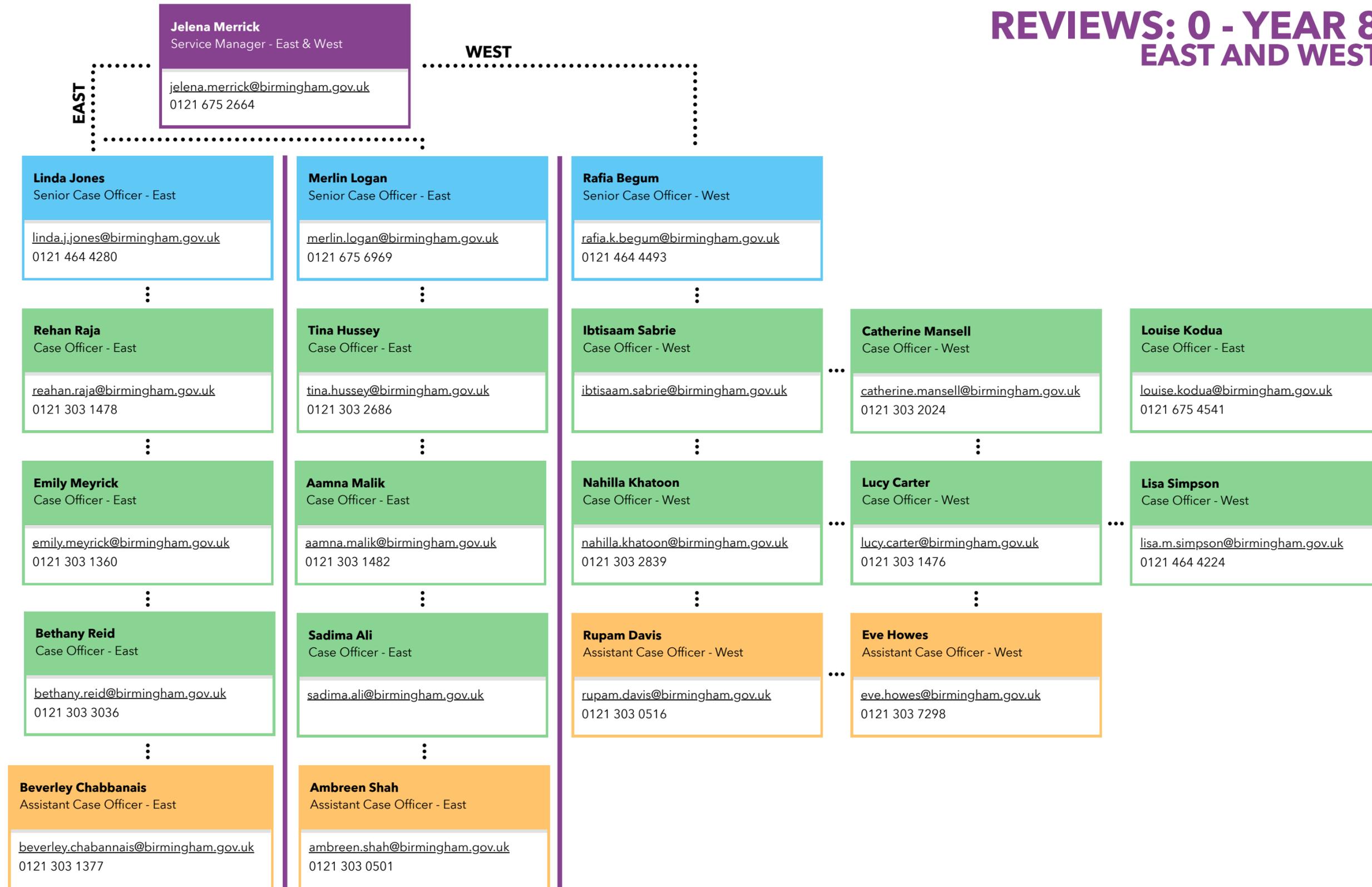
Sarah Brown
Assistant Case Officer - North

sarah.r.brown@birmingham.gov.uk
0786 735 8647

Ellen Crowe
Assistant Case Officer - South

ellen.crowe@birmingham.gov.uk
0121 303 2043

REVIEWS: 0 - YEAR 8 EAST AND WEST



REVIEWS: YEAR 9 - 25

NORTH AND SOUTH

Siobhan Brangman
Service Manager - North & South

siobhan.brangman@birmingham.gov.uk

NORTH

SOUTH

Rita Patel
Senior Case Officer - North

rita.patel@birmingham.gov.uk
0786 735 8696

Sinder Kaur
Senior Case Officer - South

sinder.kaur@birmingham.gov.uk
0121 464 4225

Harveer Bassra
Case Officer - North

harveer.bassra@birmingham.gov.uk
0121 303 1469

Liam Bradley
Case Officer - North

liam.x.bradley@birmingham.gov.uk
0121 303 1474

Paula Buckenham
Case Officer - North

paula.buckenham@birmingham.gov.uk

Rebekah-Rose Scrocca
Case Officer - South

Rebekah-Rose.Scrocca@birmingham.gov.uk
0121 303 2902

P09
Case Officer - South

0121 303 1381

Amy Sims
Case Officer - South

amy.s.simms@birmingham.gov.uk

Calum MacLean
Case Officer - South

calum.maclean@birmingham.gov.uk

Elizabeth Biobaku
Case Officer - North

Elizabeth.Biobaku@birmingham.gov.uk
0121 303 0197

Jasveen Palk
Case Officer - North

jasveen.palk@birmingham.gov.uk

Clare Norman
Case Officer - North

clare.norman@birmingham.gov.uk
0121 303 2766

Abigail Lucas
Case Officer - South

abigail.lucas@birmingham.gov.uk
0121 303 2290

Komal Ahmed
Case Officer - South

komal.ahmed@birmingham.gov.uk
0121 303 1433

Jacqueline Munro
Case Officer - South

jacqueline.munro@birmingham.gov.uk
01213 032 468

Humaira Sajid
Case Officer - North

humaira.sajid@birmingham.gov.uk

Sophie Edgeworth
Assistant Case Officer - North

sophie.edgeworth@birmingham.gov.uk
0121 303 1824

Helen Butler
Assistant Case Officer - North

helen.butler@birmingham.gov.uk
0121 303 1884

Hollie Thomas
Assistant Case Officer - South

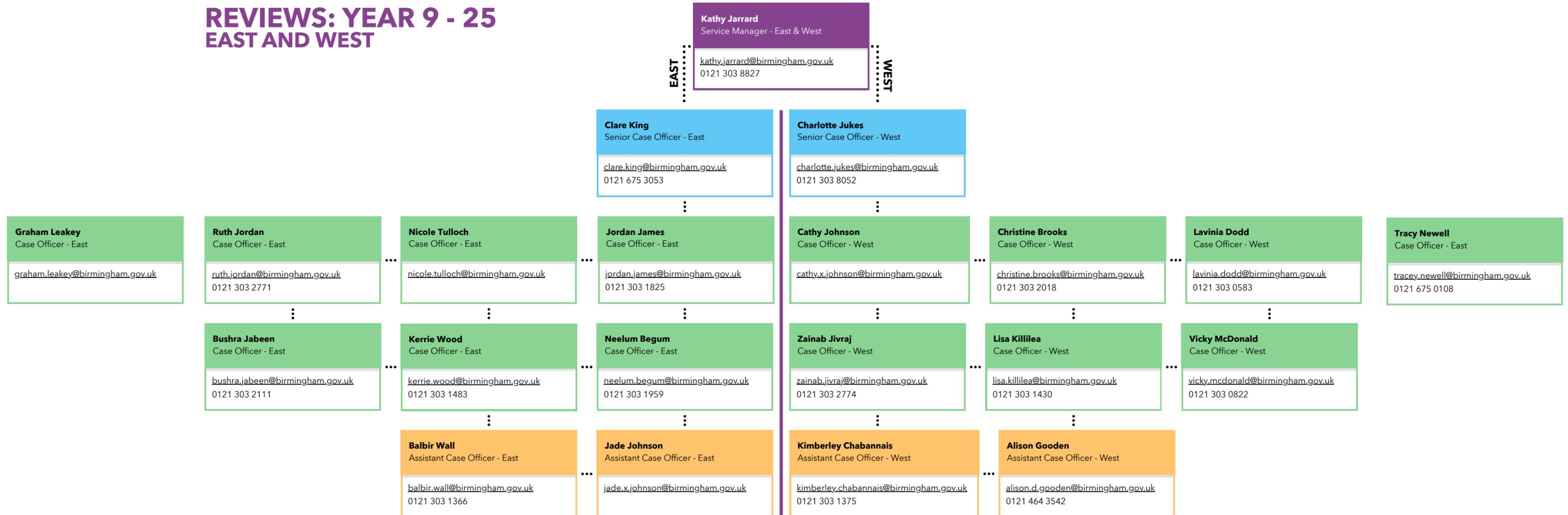
hollie.thomas@birmingham.gov.uk
0121 303 1820

Tanzeela Toseef
Assistant Case Officer - South

tanzeela.toseef@birmingham.gov.uk
0121 303 7299

REVIEWS: YEAR 9 - 25

EAST AND WEST



QUALITY AND IMPROVEMENT

Olwyn Frost
Quality and Improvement Manager

olwyn.frost@birmingham.gov.uk
0121 303 2530

Harry Davis
Improvement Officer

harry.davis@birmingham.gov.uk
0121 303 5689,

Mehrnaz Negahdar
Quality and Assurance Officer

mehrnaz.negahdar@birmingham.gov.uk
0121 303 2352

Sunny White
Training Officer

sunny.white@birmingham.gov.uk
0121 675 3707

RESOLUTIONS

Afton Cochrane
Resolution Manager

afton.cochrane@birmingham.gov.uk
0121 303 2339



Michael Nelson
Mediation and Complaints Officer

michael.nelson@birmingham.gov.uk
0121 675 5610



Pippa Mazzariello
Mediation and Complaints Officer

pippa.mazzariello@birmingham.gov.uk



Kate Redfern
Complaints Officer

kate.redfern@birmingham.gov.uk
0121 303 7169

Danielle Taylor
Complaints Officer

danielle.taylor@birmingham.gov.uk
0121 303 3024

Margaret McCarthy
Complaints Officer

margaret.x.mccarthy@birmingham.gov.uk
0121 464 5807

APPEALS

Adam Clarke
Appeals Manager

adam.clarke@birmingham.gov.uk
0121 303 2434

Jaspal Samra
Tribunal Officer

jaspal.samra@birmingham.gov.uk

⋮

Samantha Shaw
Tribunal Officer

samantha.shaw@birmingham.gov.uk

⋮

Tracy Boden
Tribunal Officer

tracy.boden@birmingham.gov.uk

Alan Cunningham
Tribunal Officer

alan.cunningham@birmingham.gov.uk

⋮

Liz Hughes
Tribunal Officer

liz.hughes@birmingham.gov.uk

⋮

Simon Benson
Tribunal Officer

simon.benson@birmingham.gov.uk

⋮

John Jenkins-Moore
Tribunal Officer

John.Jenkins-Moore@birmingham.gov.uk

Rebecca Holmes
Tribunal Officer

rebecca.holmes@birmingham.gov.uk

⋮

Sharon Gumble
Tribunal Officer

sharon.gumble@birmingham.gov.uk

⋮

Christopher Bacon
Tribunal Officer

christopher.bacon@birmingham.gov.uk